



ROCKINGHAM C O U N T Y

Rehabilitation and Nursing Center

5/4/20

Captain Nathan Shelton
Director of Client Services
First Protection Services, Inc.
PO Box 7209
Scarborough, ME 04070

Dear Captain Shelton,

This letter is written in sincere appreciation of the services that FPS has provided in the last 1 1/2 years. During that time we have utilized the services of a security officer on the 3-11 and 11-7 shifts. We had determined, at our location, that some coverage during that time would help enhance the protection of the home for the residents/clients that live here and the staff that work here.

The security officer assigned to us was prompt, courteous and extremely well liked by our team. He was very visible around the entire operation and helped establish a feeling of calm. He was always professional and yet very friendly at the same time. I've heard numerous positive comments from staff about our security officer and the many ways he assisted them over time. He also would do very clear and detailed reports from what occurred overnight that would help me operationally in the morning.

Please feel free to share this letter with your prospective clients. If anyone would like to contact me directly to further discuss our experience with FPS, I would be happy to do so.

Sincerely,

Steven Woods
Administrator/Long Term Care Services Director